

## CORPORATE BACKGROUNDER

When we started <u>Network Box USA (NWBUSA)</u>, we noted two major issues facing most companies. At the time, many had no protection; and those who did, often did not really know how to properly configure it. In almost all cases, updates were overlooked, and signatures were rarely, if ever, updated. In laymen's terms, security was either lacking or it was sorely outdated.

To resolve these issues, we set about to provide a true managed service, and to build a product that, from the ground up, was designed to be fully managed.

Today, we are present in almost all of North and South America, Europe, the Middle East and across Asia. We have our very own <u>Security Response Center (SRC)</u> (3 ISO certifications [27001, 20000 and 9001], and the crown jewel of the protection NWBUSA offers its clients), 16 Security Operations Centers (SOC), and thousands of clients utilizing our network security monitoring services, ranging from sole proprietors to Global Fortune 500 names.

In addition, our <u>SRC</u> has partnerships with over 150 companies, many of whom we are not even at liberty to disclose, which provide a continuous feed of information about current threats.

We have received over 140 international awards, a clear testimony to the unwavering quality of our work, something which has never diminished over the course of almost two decades of operations. Our clients trust us with the security of their networks, and we are proud to lay claim to a heartening 95 percent client retention/renewal rate.